



Frequently Asked Questions

How does an employee sign up for The Care Fund?

In order to distribute money as quickly as possible, hospital CEOs in designated disaster counties will provide the names of hospital employees who meet eligibility criteria for the fund.

What are the eligibility criteria for The Care Fund?

- Must be a full or part-time employee who was catastrophically affected by the recent tornadoes or flooding and who lives in one of the FEMA-designated disaster counties in one of the following states: Alabama, Arkansas, Georgia, Louisiana, Mississippi, and Tennessee.
- The funds may be used to assist hospital employees who, due to the storm: lost immediate family members, suffered significant physical injury due to the storm, or suffered significant property loss.
- The funds may also be used to assist immediate family members of hospital employees who lost their lives due to the hurricane.

How will The Care Fund be distributed?

The Care Fund will send a check payable to the respective hospitals based on the number of eligible employees submitted for each hospital. The hospital may then use the funds as needed to best meet the needs of its employees.

When will The Care Fund be distributed?

The first round of distribution will occur in June. The second in July and any additional distributions will occur on a monthly basis as funds are available.

How will eligible employees receive money?

Hospital CEOs will receive a check from The Care Fund and disperse the money in the manner that best meets the needs of their employees.

How did The Care Fund determine its distribution policy?

The goal of the policy is to ensure that the funds donated to The Care Fund are:

- Used in the most appropriate and effective manner to assist the maximum number of hospital employees who were affected by the storms;
- Distributed in a timely manner with a minimum amount of paperwork;
- Distributed in an equitable manner that allows for maximum local input.
- Distributed in their entirety with no administrative costs deducted.

How will I know that The Care Fund received my donation?

You will receive a written acknowledgement that will include information needed for tax purposes.

How much of my donation goes to The Care Fund?

Every penny contributed will be used to directly assist hospital employees and their families affected by the storms. Assistance with this website and with any credit card fees comes from The American Hospital Association. Services in managing The Care Fund bank account are donated by Regions Bank.

Can I donate to a specific state, hospital or employee?

We are sorry, but The Care Fund cannot process distributions to designated individual hospitals or staff.

Can I get a refund if I change my mind?

Sorry, refunds and returns cannot be processed. All donations to The Care Fund are final.

What is the fund's privacy policy?

Information submitted to this site will not be sold, leased or otherwise disclosed to third parties other than is necessary to complete your transaction or with your expressed permission. The Care Fund will only communicate with you to acknowledge receipt of your donation, resolve a problem with your transaction or obtain permission to include your name on a list of contributors. In making a donation through this site or directly to The Card Fund, you consent to receive correspondence for these purposes and you agree this notice satisfies any legal requirement that such consent be in writing.